



NCH update report – Appendix 1

Date: 11/11/2016

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	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Scooter store at Kersall Court, Highbury Vale will start being installed during autumn 2016.</p> <p>Sample checks of water systems in tenant homes will be undertaken in Independent living schemes across the City to the end of the financial year. This is to confirm that water stored in water tanks and pipework is clean and hygienic.</p> <p>Stock condition and energy performance surveys continue Citywide targeting homes where we have little or no information, this could be due to previous no access. This information helps plan future works including a programme of maintaining decency continues across the City replacing windows, doors, kitchens and bathrooms where needed.</p>	Information
2	Area Regeneration	<u>Bulwell</u>	Information

	<p>and Environmental Issues</p>	<p><u>Norwich Gardens</u> –We are currently planning and costing up phase 5 of this project due to the high successes of the previous phases and the positive impact our works have had on the residents in this area. We aim to be back on site in the New Year to deliver phase 5 as funding towards this project was agreed at last area committee.</p> <p><u>Duchess Gardens</u> We are due on site to start phase 1 of this project in November. We will be redesigning the external spaces to a block of 4 bungalows to help improve the visual appearance of this area and reduce nuisance and ASB.</p> <p>We are now also looking at phase 2 of this project to deliver some improvements to the rest of the estate, predominantly to consider how we can allow each property to have their own private space. The current open plan layout of this area, causes issues in relation to ASB and nuisance and residents have stated that they would feel safer with their own private gardens. We just have to consider how this can work for all properties and ensuring the maintenance elements are covered.</p> <p><u>South Snape Road</u> We are due on site to deliver this project in November following the approval of the funding at the last area committee. We will be upgrading the current dilapidated fencing with a high quality metal railing to uplift the area and improve security.</p> <p><u>Bulwell Forest</u> NCH are looking at the Colston Road flats to consider how we could improve the external space and landscaping around the site, to make it more attractive and fit for purpose for residents to enjoy. The Decent Neighbourhoods Manager has visited the site with a horticultural contractor and we are now going to proceed with a detailed design fee for this work. We will work with local teams and residents to ensure consultation is undertaken before any plans are finalised and funding requested.</p>	
3	Key messages from the Tenant	<p>TPAS Accreditation Nottingham City Homes has successfully achieved Landlord reaccreditation from the</p>	X

	<p>and Leasehold Congress</p>	<p>Tenant Participation Advisory Service (TPAS) in resident Involvement. The award acknowledges that NCH are leaders in best practice nationally when it comes to keeping our customers informed and involved by delivering NCH News to every household four times a year, our growing use of social media, our annual Tenant Fun Day which attracts some 600 people and the Tenant and Leaseholder Awards that showcases the work of individuals and community groups across the city. In addition we were recognised for our tenant representation on the NCH board and through tenants directly helping to improve services through our customer panels, neighbourhood inspections and tenant scrutiny.</p> <p>Tenant and Leaseholder Awards 2017 Once again we're looking for nominations for the NCH Tenant and Leaseholder Awards 2017. Every year we recognise individuals and groups who go that extra mile for members of their community. There are 11 award categories and 8 of these are open to the wider community to nominate projects. The closing date for nominations is Friday 6th January.</p>	
4	<p>Tenant and Residents Associations updates</p>	<p>Bulwell Hall TRA The TRA continue to work on improving the community facilities on the Totley Close playing fields and are planning the Christmas events for the over 55s and children on the Bulwell Hall Estate.</p> <p>CRESTA The group now meet bi monthly with the next meeting taking place on 7th December. The group continue to work with local councillors, Ploice and Nottingham city Homes to address issues of concern in their area.</p> <p>The People's Choice TRA The group have been actively supporting the Crabtree community Centre to develop its offer in the local community and are working with Rebalancing the North to deliver a community arts project to redecorate the pedestrian underpass leading on to the estate.</p> <p>Top Valley TRA The TRA meet bi monthly at the Top Valley Community Centre with the next meeting taking place on 17th November. The took part in two community events at Knights close and Top</p>	<p>X</p>

		<p>Valley Tesco over the summer promoting the TRA and encouraging local residents to attend meetings.</p> <p>HART The TRA hold regular monthly meetings at Duchess Gardens Common Room and encourage local residents to attend and air their concerns. The TRA will hold their Annual General Meeting on Wednesday 30th November 2016, all welcome.</p>	
6	Good news stories & positive publicity	<p>Housing Drop in Surgeries Housing Drop in Surgeries will be offered to Bulwell's NCH tenants across the wards. Two housing surgeries will commence on 1st week of December at Duchess Gardens and Crab Tree Community Centres.</p> <p>Swim or Fit for a £1 For £1 tenants and leaseholders can use the gym or attend fitness classes at any of the Nottingham City Council fitness centres. This offer is currently running alongside the very successful swim for a £1 running at any Nottingham city council swimming pools.</p> <p>For more information and to register contact NCH Involvement Team on 0115 746 9100 or visit www.fitinthecommunity.com</p> <p>Tenant Academy All tenant Academy courses are free to NCH tenants and groups. A range of courses are available for tenants and leaseholders to access from Lunch and learn money matters, IT and construction skills to starting your own business.</p> <p>For a full list of courses and booking details contact the Involvement Team on 0115 746 9100 or visit www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p>	X